

CHUBB MASTERPIECE®

Claims Service



CHUBB
INSURANCE



Top Reasons to choose Chubb Insurance Company of Canada for Claims Service

Peace of Mind. Chubb's claim service offers you peace of mind in knowing that your claim will be handled fairly, swiftly, and professionally.

Our Reputation. How we are remembered for settling claims is as important as the coverage we provide — it is the time when we deliver on our promises. To make the process as easy as possible for everyone involved we endeavour:

- To contact you within 2 hours of reporting a loss
- To issue payment within 48 hours of settling your covered loss.
- To treat customers fairly, with empathy and courtesy.

Our Values. Since Chubb's founding in 1882, Chubb has been known for its unparalleled claims service built on core values of honesty, fairness, empathy and integrity.

Financial Stability. Chubb consistently receives high ratings from A.M. Best for financial stability, and from Moody's and Standard & Poor's for claim-paying ability, attesting to Chubb's solid financial strength.

Superior Service. Our claims personnel are dedicated to providing you with the best claims service in the industry. Throughout the year, we survey our clients on their claim experience and consistently receive "superior" satisfaction ratings.

Cash Settlement Option. Chubb does not require a client to rebuild their home or replace their contents. You will almost always have the option to take a cash settlement and use the money as you see fit.

The Chubb Difference. Chubb claims adjusters have the experience to understand your concerns. We explain every step of the claim settlement process, provide guidance throughout, and work to settle your claim quickly and equitably.

Global Network. At Chubb, we have the ability to work with our global claims network and complement our worldwide coverage with worldwide service*.

You can report a loss or submit a claim by contacting your insurance broker or by contacting us directly:

Email: CanadaClaims@chubb.com

Canadawide 24 hour claims service: **800.532.4822**

Contact your independent Chubb Broker to obtain a Masterpiece® quote today!

Chubb Insurance Company of Canada
www.chubbinsurance.com

* The following territorial restrictions may apply: Iran, North Korea, Syria, Cuba and Sudan.

Chubb Creates Certainty.

This literature is descriptive only. Whether or not or to what extend a particular loss is covered depends on the facts and circumstances of the loss and the terms and conditions of the policy issued. Actual coverage is subject to the language of the policies as issued. The information should not be relied on as legal advice or a definitive statement of the law in any jurisdiction. For such advice, an applicant, insured, listener or reader should consult their own legal counsel. No liability is assumed by reason of the information contained herein. CPI0913.